

# Indicator 5: Promptness of Submitting Final Medical Reports - 3rd Quarter 2003

Large Insurers (400 Claims or more per year)

<u>NAIC</u>	<u>INSURER NAME</u>	<u>Medicals due</u>	<u>Overdue</u> <u>Medical</u>	<u>percent</u> <u>prompt</u>	<u>YTD</u> <u>percent</u>	<u>3_yr</u> <u>percent</u>
15261	SOCIETY INSURANCE A MUTUAL CO	94	13	86.2%	85.5%	87.3%
24449	REGENT INSURANCE CO	61	11	82.0%	80.9%	74.2%
SI	CITY OF MILWAUKEE	53	10	81.1%	83.1%	77.2%
15350	WEST BEND MUTUAL INS CO	156	30	80.8%	83.7%	85.5%
15091	RURAL MUTUAL INS CO	24	5	79.2%	85.6%	77.2%
40827	COMBINED SPECIALTY INSURANCE C	57	12	78.9%	78.8%	68.8%
21407	EMCASCO INSURANCE CO	36	8	77.8%	83.7%	79.3%
24988	SENTRY INSURANCE A MUTUAL CO	147	42	71.4%	73.0%	64.0%
20494	TRANSPORTATION INSURANCE CO	69	20	71.0%	72.9%	65.4%
SI	GENERAL MOTORS CORPORATION	23	7	69.6%	60.5%	48.8%
26042	WAUSAU UNDERWRITERS INS CO	41	14	65.9%	63.9%	60.6%
23035	LIBERTY MUTUAL FIRE INS CO	139	49	64.7%	62.7%	53.6%
24872	CONNECTICUT INDEMNITY CO THE	11	4	63.6%	72.1%	44.9%
23043	LIBERTY MUTUAL INS CO	63	23	63.5%	58.6%	55.7%
21458	EMPLOYERS INSURANCE OF WAUSA	112	41	63.4%	68.8%	64.0%
10677	CINCINNATI INSURANCE CO THE	28	11	60.7%	65.0%	62.8%
16535	ZURICH AMERICAN INSURANCE COM	122	48	60.7%	61.8%	56.2%
24147	OLD REPUBLIC INS CO	38	15	60.5%	68.3%	59.5%
26069	WAUSAU BUSINESS INS CO	37	15	59.5%	62.2%	60.8%
14184	ACUITY INSURANCE CO	110	45	59.1%	57.9%	62.7%
25674	TRAVELERS INDEMNITY CO OF IL	79	33	58.2%	61.9%	60.5%
19445	NATIONAL UNION FIRE INS CO OF P	19	8	57.9%	51.7%	48.7%
29157	UNITED WISCONSIN	49	21	57.1%	74.3%	81.5%
23817	ILLINOIS NATIONAL INS CO	36	17	52.8%	57.3%	46.4%
SI	DEPT OF ADMINISTRATION	25	14	44.0%	53.0%	40.9%
22748	PACIFIC EMPLOYERS INS CO	39	22	43.6%	42.9%	57.4%
18910	AMERICAN PROTECTION INS CO	56	33	41.1%	41.1%	44.7%
35386	FIDELITY & GUARANTY INS CO	30	20	33.3%	40.3%	40.6%
30562	AMERICAN MANUFACTURERS MUT	12	8	33.3%	27.5%	37.6%
22977	LUMBERMENS MUTUAL CAS CO	46	35	23.9%	31.0%	32.9%
<b>Totals for Group:</b>		<b>1,812</b>	<b>634</b>	<b>65.0%</b>	<b>67.2%</b>	<b>63.3%</b>

# Indicator 5: Promptness of Submitting Final Medical Reports - 3rd Quarter 2003

Medium Size Insurers (85 -399 Claims or more per year)

<u>NAIC</u>	<u>INSURER_NAME</u>	<u>Medicals due</u>	<u>Overdue</u> <u>Medical</u>	<u>percent</u> <u>prompt</u>	<u>YTD</u> <u>percent</u>	<u>3_yr</u> <u>percent</u>
10239	SECURA SUPREME	3	0	100.0%	100.0%	73.5%
21237	CASUALTY RECIPROCAL EXCHANGE	0	0	0.0%	100.0%	75.7%
SI	BRIGGS & STRATTON CORP	11	1	90.9%	96.4%	96.7%
42480	VENTURE INS CO	5	1	80.0%	95.2%	92.5%
13935	FEDERATED MUTUAL INS CO	16	0	100.0%	94.7%	77.0%
22659	INDIANA INSURANCE CO	5	0	100.0%	93.3%	73.1%
14303	INTEGRITY MUTUAL INS CO	12	1	91.7%	93.0%	77.0%
13021	UNITED FIRE & CASUALTY CO	3	0	100.0%	90.9%	60.3%
31895	AMERICAN INTERSTATE INS CO	9	2	77.8%	90.0%	70.2%
24228	PEKIN INSURANCE CO	5	0	100.0%	88.9%	60.8%
SI	KOHLER CORPORATION	18	1	94.4%	88.3%	82.3%
24902	SECURITY INSURANCE CO OF HARTF	14	1	92.9%	86.7%	63.4%
18988	AUTO OWNERS INS CO	9	3	66.7%	86.4%	91.9%
13986	FRANKENMUTH MUTUAL INS CO	16	3	81.3%	86.3%	61.1%
SI	SCHNEIDER NATIONAL CARRIERS I	15	2	86.7%	83.7%	80.9%
24414	GENERAL CAS CO OF WI	24	5	79.2%	83.5%	79.0%
25976	UTICA MUTUAL INS CO	2	0	100.0%	83.3%	61.1%
24589	AMERICAN & FOREIGN INS CO	25	6	76.0%	83.1%	75.6%
21415	EMPLOYERS MUTUAL CASUALTY C	27	6	77.8%	82.1%	83.7%
SI	COOPER POWER SYSTEMS INC	10	0	100.0%	81.5%	65.1%
22322	GREENWICH INSURANCE CO	14	4	71.4%	80.0%	82.3%
19275	AMERICAN FAMILY MUTUAL INS CO	17	7	58.8%	78.6%	85.5%
24830	CITIES & VILLAGES MUTUAL INS CO	10	0	100.0%	77.8%	62.9%
SI	DAIMLERCHRYSLER CORPORATION	5	2	60.0%	77.8%	48.8%
25402	AMCOMP ASSURANCE CORP	19	5	73.7%	76.6%	76.1%
20486	TRANSCONTINENTAL INSURANCE C	16	4	75.0%	76.2%	67.6%
10472	CAPITOL INDEMNITY CORP	8	2	75.0%	75.7%	78.9%
SI	MILWAUKEE BOARD OF SCHOOL DI	23	7	69.6%	75.0%	70.3%
SI	BRUNSWICK CORPORATION	8	1	87.5%	75.0%	71.0%
SI	STORA ENSO NORTH AMERICA COR	7	3	57.1%	69.7%	54.5%
19305	ASSURANCE COMPANY OF AMER	9	3	66.7%	68.0%	52.3%
19259	SELECTIVE INS CO OF SOUTH CAROL	6	2	66.7%	68.0%	54.4%
24767	ST PAUL FIRE & MARINE INS CO	19	7	63.2%	67.2%	57.0%
22543	SECURA INSURANCE A MUTUAL CO	24	7	70.8%	66.7%	68.8%
26425	WAUSAU GENERAL INS CO	13	4	69.2%	65.8%	62.6%
SI	MILWAUKEE TRANSPORT SERVICES I	6	5	16.7%	65.7%	73.9%
39357	TRAVELERS INSURANCE CO THE	15	7	53.3%	64.5%	62.8%
19682	HARTFORD FIRE INSURANCE CO	7	2	71.4%	64.3%	64.9%
15393	WISCONSIN AMERICAN MUTUAL INS	5	2	60.0%	63.6%	69.1%
26956	WIS COUNTY MUTUAL INS CORP	11	3	72.7%	63.3%	64.6%
31003	TRI STATE INS CO OF MN	22	11	50.0%	63.2%	64.2%
25682	TRAVELERS INDEMNITY CO OF CT T	9	3	66.7%	63.2%	63.1%
19895	ATLANTIC MUTUAL INS CO	3	0	100.0%	62.5%	39.7%
10166	ACCIDENT FUND INS CO OF AMERIC	13	3	76.9%	62.1%	60.5%
29459	TWIN CITY FIRE INS CO	32	16	50.0%	60.5%	57.5%
30104	HARTFORD UNDERWRITERS INS CO	14	7	50.0%	58.8%	50.7%
40967	ST PAUL FIRE & CASUALTY INS CO	7	3	57.1%	58.8%	51.2%
24678	ROYAL INDEMNITY CO	26	11	57.7%	58.5%	56.6%
19380	AMERICAN HOME ASSURANCE CO	38	12	68.4%	58.3%	54.8%

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40142	AMERICAN ZURICH INS CO	6	3	50.0%	57.9%	65.1%
14591	MILWAUKEE MUTUAL INS CO	4	1	75.0%	55.6%	54.5%
20443	CONTINENTAL CASUALTY CO	12	6	50.0%	55.0%	42.3%
SI	UW-SYSTEM ADMINISTRATION	25	12	52.0%	52.6%	55.9%
42404	LIBERTY INSURANCE CORP	8	4	50.0%	52.4%	63.4%
SI	COUNTY OF MILWAUKEE	17	10	41.2%	52.1%	46.3%
19429	INSURANCE COMPANY OF STATE OF	13	6	53.8%	51.9%	51.1%
19410	COMMERCE & INDUSTRY INS CO	13	5	61.5%	48.4%	55.8%
SI	CITY OF MADISON	14	6	57.1%	47.4%	45.0%
20346	PACIFIC INDEMNITY CO	9	3	66.7%	47.4%	55.3%
24791	ST PAUL MERCURY INS CO	5	3	40.0%	46.2%	48.6%
20281	FEDERAL INSURANCE CO	18	11	38.9%	45.5%	59.4%
26980	ROYAL INSURANCE CO OF AMERICA	5	3	40.0%	42.9%	38.0%
25887	UNITED STATES FIDELITY & GUARANT	15	7	53.3%	38.5%	45.5%
25879	FIDELITY & GUARANTY INS UNDERWR	2	1	50.0%	36.4%	28.2%
SI	WISCONSIN BELL INC	4	4	0.0%	35.3%	27.5%
41181	UNIVERSAL UNDERWRITERS INS CO	1	0	100.0%	33.3%	33.3%
22918	AMERICAN MOTORISTS	14	10	28.6%	31.3%	26.2%
21873	FIREMANS FUND INS CO	12	7	41.7%	30.8%	39.7%
SI	GEORGIA PACIFIC CORPORATION	0	0	0.0%	0.0%	7.1%
SI	TARGET CORP	0	0	0.0%	0.0%	0.0%
<b>Totals for Group:</b>		<b>832</b>	<b>277</b>	<b>66.7%</b>	<b>68.7%</b>	<b>64.0%</b>

# Indicator 5: Promptness of Submitting Final Medical Reports - 3rd Quarter 2003

## Small Size Insurers (Less than 85 Claims per year)

<u>NAIC</u>	<u>INSURER_NAME</u>	<u>Medicals due</u>	<u>Overdue</u> <u>Medical</u>	<u>percent</u> <u>prompt</u>	<u>YTD</u> <u>percent</u>	<u>3_yr</u> <u>percent</u>
13331	AMERICAN HARDWARE MUTUAL I	4	1	75.0%	90.0%	93.8%
SI	USF HOLLAND INC	3	0	100.0%	100.0%	92.2%
25151	STATE FARM GENERAL INS CO	2	0	100.0%	100.0%	90.5%
SI	KIMBERLY-CLARK CORPORATION	10	1	90.0%	90.0%	90.3%
SI	COUNTY OF DODGE	1	0	100.0%	100.0%	90.0%
20109	BITUMINOUS FIRE & MARINE INS CO	1	0	100.0%	80.0%	88.0%
SI	COUNTY OF WINNEBAGO	2	0	100.0%	100.0%	87.5%
SI	TECUMSEH PRODUCTS COMPANY	6	0	100.0%	92.9%	86.8%
20508	VALLEY FORGE INS CO	4	1	75.0%	90.0%	84.6%
SI	COUNTY OF DANE	2	0	100.0%	85.7%	84.4%
25143	STATE FARM FIRE & CASUALTY CO	8	2	75.0%	81.8%	81.8%
SI	TEXTRON INC	2	0	100.0%	66.7%	81.8%
26662	MILWAUKEE CASUALTY INSURANC	2	1	50.0%	88.9%	81.0%
SI	COUNTY OF WASHINGTON	4	2	50.0%	62.5%	80.0%
SI	VOLLRATH COMPANY LLC	2	1	50.0%	88.9%	80.0%
SI	COUNTY OF JEFFERSON	1	0	100.0%	83.3%	80.0%
23108	LUMBERMEN'S UNDERWRITING AL	1	0	100.0%	100.0%	78.2%
SI	ILLINOIS TOOL WORKS INC	2	1	50.0%	75.0%	77.8%
SI	COUNTY OF OUTAGAMIE	0	0	0.0%	100.0%	76.9%
15377	WESTERN NATIONAL MUTUAL INS C	3	1	66.7%	85.7%	76.7%
SI	MARTEN TRANSPORT LTD	6	3	50.0%	65.2%	76.6%
18767	CHURCH MUTUAL INSURANCE CO	5	0	100.0%	85.7%	75.6%
SI	BENEVOLENT CORPORATION CEDA	5	0	100.0%	81.8%	72.7%
SI	FEDERAL EXPRESS CORPORATION	2	0	100.0%	81.3%	71.2%
SI	COUNTY OF SHEBOYGAN	0	0	0.0%	57.1%	70.8%
SI	COUNTY OF WALWORTH	1	1	0.0%	66.7%	70.0%
SI	KRAFT FOODS NORTH AMERICA INC	0	0	0.0%	100.0%	69.8%
11371	GREAT WEST CASUALTY CO	1	0	100.0%	70.0%	69.7%
36919	HAWKEYE SECURITY INS CO	5	2	60.0%	75.0%	69.6%
23280	CINCINNATI INDEMNITY CO	0	0	0.0%	100.0%	69.6%
14516	HARLEYSVILLE LAKE STATES INS C	2	2	0.0%	0.0%	69.2%
19704	AMERICAN STATES INS CO	1	0	100.0%	100.0%	68.8%
SI	HARNISCHFEGER CORPORATION	2	2	0.0%	25.0%	66.7%
SI	JOURNAL SENTINEL INC	1	1	0.0%	66.7%	66.7%
SI	STI HOLDINGS, INC	0	0	0.0%	0.0%	66.7%
33600	L M INSURANCE CORP	0	0	0.0%	50.0%	65.9%
25615	CHARTER OAK FIRE INS CO	2	1	50.0%	75.0%	65.0%
SI	COUNTY OF ROCK	2	1	50.0%	75.0%	64.7%
23582	HARLEYSVILLE INSURANCE CO	1	0	100.0%	100.0%	64.3%
14117	GRINNELL MUT REINSUR CO	3	1	66.7%	77.8%	64.0%
24732	GENERAL INSURANCE CO OF AMERI	1	1	0.0%	50.0%	63.0%
33588	FIRST LIBERTY INS CORP THE	5	0	100.0%	75.0%	62.9%
10545	FREMONT CASUALTY INSURANCE	0	0	0.0%	0.0%	62.5%
21857	AMERICAN INSURANCE CO THE	1	1	0.0%	50.0%	61.5%
24422	LEGION INSURANCE CO	1	1	0.0%	50.0%	60.7%
SI	COUNTY OF MANITOWOC	0	0	0.0%	40.0%	60.7%
19690	AMERICAN ECONOMY INS CO	4	3	25.0%	40.0%	60.0%
25135	STATE AUTOMOBILE MUTUAL INSU	2	1	50.0%	66.7%	60.0%
25534	TIG INSURANCE CO	1	0	100.0%	100.0%	58.8%

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28665	CINCINNATI CASUALTY CO THE	6	2	66.7%	72.7%	58.5%
26247	AMERICAN GUARANTEE & LIABIL	7	3	57.1%	72.2%	57.9%
22489	HIGHLANDS INSURANCE CO	0	0	0.0%	100.0%	57.1%
24112	WESTFIELD INSURANCE CO	1	1	0.0%	33.3%	56.9%
22292	HANOVER INSURANCE CO THE	2	2	0.0%	77.8%	56.9%
SI	FORT JAMES OPERATING COMPANY	2	2	0.0%	33.3%	56.3%
SI	DEPT OF TRANSPORTATION	3	1	66.7%	80.0%	54.8%
42650	ONEBEACON MIDWEST INS CO	1	1	0.0%	33.3%	54.5%
21113	UNITED STATES FIRE INS CO	5	2	60.0%	66.7%	54.4%
SI	COUNTY OF LA CROSSE	4	0	100.0%	80.0%	54.3%
SI	CASE CORPORATION	2	1	50.0%	33.3%	53.8%
14265	INDIANA LUMBERMENS MUTUAL IN	1	1	0.0%	50.0%	53.8%
25658	TRAVELERS INDEMNITY COMPANY T	0	0	0.0%	50.0%	53.8%
SI	LAND O LAKES INC	0	0	0.0%	50.0%	53.7%
19801	ARGONAUT INS CO	0	0	0.0%	100.0%	52.6%
20427	AMERICAN CASUALTY CO OF READI	4	1	75.0%	54.5%	52.2%
SI	WISCONSIN ELECTRIC POWER COMP	5	2	60.0%	36.4%	52.0%
10502	MERIDIAN CITIZENS MUTUAL INSU	2	0	100.0%	100.0%	51.9%
SI	ALLEN-BRADLEY COMPANY LLC	4	2	50.0%	66.7%	51.1%
SI	COUNTY OF WAUKESHA	2	0	100.0%	75.0%	50.0%
21865	ASSOCIATED INDEMNITY CORP	1	1	0.0%	0.0%	50.0%
24880	FIRE & CASUALTY INS CO OF CT THE	1	1	0.0%	50.0%	50.0%
29424	HARTFORD CASUALTY INS CO	1	1	0.0%	33.3%	50.0%
SI	CONSOLIDATED PAPERS INC	0	0	0.0%	0.0%	50.0%
SI	DELPHI CORPORATION	0	0	0.0%	50.0%	50.0%
37478	HARTFORD INSURANCE CO OF THE M	0	0	0.0%	100.0%	50.0%
10804	CONTINENTAL WESTERN INS CO	5	0	100.0%	77.8%	49.0%
20397	VIGILANT INSURANCE CO	3	2	33.3%	22.2%	48.6%
14176	HASTINGS MUTUAL INS CO	4	1	75.0%	62.5%	48.4%
21261	ELECTRIC INSURANCE CO	6	3	50.0%	66.7%	47.4%
18023	STAR INSURANCE CO	2	1	50.0%	33.3%	47.4%
SI	KWIK TRIP INC	2	2	0.0%	33.3%	47.1%
13439	PARTNERS MUTUAL INS CO	0	0	0.0%	33.3%	47.1%
21040	FREMONT INDEMNITY CO	0	0	0.0%	0.0%	46.6%
21180	SENTRY SELECT	9	6	33.3%	42.1%	46.2%
37273	FIREMANS FUND INS CO OF WI	2	1	50.0%	50.0%	45.7%
SI	RIPON FOODS INC	3	0	100.0%	80.0%	45.5%
27855	ZURICH AMERICAN INS OF IL	3	2	33.3%	33.3%	45.5%
19038	TRAVELERS CASUALTY & SURETY C	8	6	25.0%	55.6%	44.8%
SI	COUNTY OF BROWN	2	0	100.0%	83.3%	42.9%
24775	ST PAUL GUARDIAN INS CO	6	5	16.7%	45.5%	42.3%
SI	KOHL'S FOOD STORES INC	1	1	0.0%	12.5%	42.3%
33006	AMERICAN PHYSICIANS ASSURANC	2	1	50.0%	75.0%	40.9%
SI	J C PENNEY CORPORATION INC	0	0	0.0%	50.0%	40.9%
21105	NORTH RIVER INS CO THE	1	0	100.0%	100.0%	40.7%
19356	MARYLAND CASUALTY CO	3	2	33.3%	33.3%	34.8%
20699	ACE PROPERTY AND CASUALTY IN	1	1	0.0%	0.0%	33.3%
45934	AMERICAN COMPENSATION	1	1	0.0%	40.0%	31.3%
20621	ONEBEACON AMERICA INSURANCE C	1	0	100.0%	60.0%	31.3%

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22667	ACE AMERICAN INSURANCE CO	9	7	22.2%	21.4%	30.8%
SI	EMERSON ELECTRIC COMPANY	4	3	25.0%	31.3%	30.4%
20613	AMERICAN EMPLOYERS INS CO	0	0	0.0%	66.7%	30.0%
SI	INTERNATIONAL PAPER COMPANY	9	6	33.3%	21.4%	29.4%
SI	KMART CORPORATION	0	0	0.0%	50.0%	28.8%
SI	WISCONSIN PUBLIC SERVICE CORP	2	2	0.0%	25.0%	27.3%
29785	NN INSURANCE CO	0	0	0.0%	0.0%	25.0%
24732	PENNSYLVANIA GENERAL INSURAN	0	0	0.0%	0.0%	25.0%
19828	ARGONAUT MIDWEST INS CO	0	0	0.0%	0.0%	14.3%
SI	CONAGRA DAIRY FOODS COMPANY	0	0	0.0%	0.0%	13.3%
24074	OHIO CASUALTY INS CO	1	1	0.0%	0.0%	12.5%
<b>Totals for Group:</b>		<b>258</b>	<b>110</b>	<b>57.4%</b>	<b>63.8%</b>	<b>58.5%</b>